



Slow Food[®]

Berry to JB

FINAL NUMBERS AND REFUNDS POLICY

08.02.2022

To be stated on the event advertising/notification.

FINAL NUMBERS

For events held in the premises of third parties, i.e., restaurants or venues or where catering is provided by third parties, we abide by the in-house policy. Generally final numbers and full payment is required 7 days prior to the event.

For events where catering is provided by Slow Food, we require final numbers and full payment 5 days prior to the event.

REFUNDS

We will make every attempt to refund for cancellations due to COVID lock-out restrictions.

Normally, if an event were cancelled, you'd be entitled to a refund under the Australian Consumer Law. But COVID-19 has made things more complicated – if an event has been cancelled because of a government ban, you may not be eligible for a refund. [Department of Fair-Trading NSW].

Conditions:

For events held in the premises of third parties, i.e. restaurants or venues, we abide by the in-house policy. Generally, this is 7 days' notice prior to the event.

For events, where catering is provided by Slow Food, we require at least 48 hours' notice of your cancellation, for us to refund you.

All refunds must be approved by the Leader and one other committee member.